**AMENDMENT TRANSMITTAL LETTER**Docket No.  
99-969 (65632-0022)Application No.  
09/704,916Filing Date  
November 2, 2000Examiner  
Michael C. HeckArt Unit  
3623

Applicant(s): William Brewster Robinson et al.

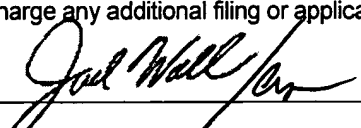
Invention: FLEXIBLE WEB-BASED INTERFACE FOR WORKFLOW MANAGEMENT SYSTEMS

**TO THE COMMISSIONER FOR PATENTS**

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

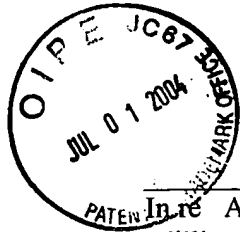
CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	72	- 70 =	2	x 18	36.00
Independent Claims	3	- 3 =	0	x 86	0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:</b>					<b>36.00</b>

☒ Large Entity☐ Small Entity☐ No additional fee is required for this amendment.☒ Please charge Deposit Account No. 07-2347 in the amount of \$ 36.00.  
A duplicate copy of this sheet is enclosed.☐ A check in the amount of \$ \_\_\_\_\_ to cover the filing fee is enclosed.☐ Payment by credit card. Form PTO-2038 is attached.☒ The Director is hereby authorized to charge and credit Deposit Account No. 07-2347  
as described below. A duplicate copy of this sheet is enclosed.☒ Credit any overpayment.☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.  
Joel Wall  
Attorney Reg. No.: 25,648Dated: June 28, 2004Verizon Corporate Services Group, Inc.  
600 Hidden Ridge Drive  
Mailcode HQE03H14  
Irving, TX 75038  
972-718-4800**Amendment Transmittal**I hereby certify that this correspondence is, on the date shown below, being forwarded via First Class Mail to Mail, MS Amendment,  
Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22312-1450

Dated: June 28, 2004

Signature: 

(Christian Andersen)



41 3623  
Docket No.: 99-969  
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:  
William Brewster Robinson et al.

Application No.: 09/704,916

Group Art Unit: 3623

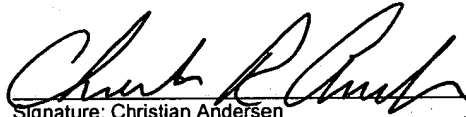
Filed: November 2, 2000

Examiner: Michael C. Heck

For: FLEXIBLE WEB-BASED INTERFACE FOR  
WORKFLOW MANAGEMENT SYSTEMS

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
JUL 13 2004  
**GROUP 3600**

CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. 1.8(a))	
I hereby certify that this correspondence is, on the date shown below, being:	
<input checked="" type="checkbox"/> deposited with the United States Postal Service	<input type="checkbox"/> transmitted by facsimile to the Patent and Trademark Office to Examiner _____ at _____ (fax number)
_X_ first class mail, postage prepaid in an envelope addressed to MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.	
___ Express Mail, Post Office to Addressee, Mailing Label No. _____ addressed to MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450	
Date: June 28, 2004	 Signature: Christian Andersen

**AMENDMENT PURSUANT TO 37 CFR 1.111**

Dear Sir:

In response to the Office Action dated February 26, 2004 (hereinafter "the Office Action"), Applicants respectfully request reconsideration of the claims for allowance in light of the amendments and remarks provided below:

**Amendments to the Specification** begin on page 3.

**Amendments to the Claims** begin on page 10.

**Remarks** begin on page 23.

07/06/2004 AADOF01 00000142 072347 09704916

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**SUMMARY OF AMENDMENTS**

**SPECIFICATION**

- ☐ There are no amendments to the specification.
- ☒ Marked up replacement(s) paragraphs are presented in a separate section.

**CLAIMS**

- ☐ There are no amendments to the claims.
- ☒ A complete listing of all claims ever present in this case in  
Ascending order with status identifier is presented in a separate section.